



## MEMBERSHIP TERMS & CONDITIONS AGREEMENT

By enrolling online, you agree to the following:

1. The Success Center (TSC) is only to be accessed by paying members and/or agents signed with The Property Shoppe Group eXp. Members are not permitted to bring an industry associate (another agent, broker, intern, etc.) without written permission prior to their arrival. The Success Center strives to remain exclusive to invested members only and oversees this goal firmly.
2. The Success Center accepts membership requests and approves enrollment for State Licensed Real Estate Agents or Brokers. In the event your license is suspended or revoked, you are required to notify us immediately in writing to [billing@successcenter.vip](mailto:billing@successcenter.vip). Failure to do so will result in on-going charges without admission to the center or refunds of membership fees for the month(s) you are restricted from conducting business in your licensed state(s).
3. TSC is not responsible nor held liable for any personal or property damages, theft, or injury while on its premises.
4. While TSC offers a \$0 on-site café for invested members, outside food and drink is allowed, however, it will not be stored. Proper and courteous recycling and waste management in the designated areas is expected of you. Failure to do so will result in suspended use of the center.
5. No smoking and no vaping inside of the building. All smoking and vaping must be done outside of the building and the distance set by city ordinance must be followed as a visitor or member of The Success Center.
6. If issued, all entry keycards and entry fobs are for your exclusive use and will be monitored daily. Lost or stolen keycards and fobs result in a \$100 replacement fee.
7. The Success Center is a professional establishment. There is an expectation that all visitors and members are presentable, clean, and, behave in a respectful manner while on premises with other members, visitors, and staff. Any foul or aggressive behavior, damages, theft or otherwise deemed inappropriate behavior while on premises will not be tolerated and you will be removed from the property. We reserve the right to remove any person(s) from the premises without reason or warning and we reserve the right to refuse service to anyone we deem necessary.
8. The Success Center offers internet access to members and visitors. The internet is to be used responsibly and for Real Estate career related purposes, only. Our IP traffic will be monitored; Any illegal or immoral searches and engagement will be traced and prosecuted. This behavior will result in immediate suspension of your membership without prorate or refund.
9. The Success Centers offers a state-of-the-art copy system for member use. Members will be assigned a passcode for use of the machine – rates may change without warning. We strive to offer affordable services, but we are forced to keep up with supply charge changes. Color copies are \$0.15 each (one sided) and black/white are \$0.10 (one sided). Your card on file will be charged on the 1<sup>st</sup> of each month, for use occurring the previous month. A receipt will be available – please email [billing@successcenter.vip](mailto:billing@successcenter.vip) to inquire on account statements.
10. All other use of our services will be billed upon occurrence, and due as stated on the invoice. If you need to update your communication preferences, please email [admin@successcenter.vip](mailto:admin@successcenter.vip).
11. Unpaid dues and invoices will accrue late fees of 10% for every day the balance remains active. If are you in need of payment arrangements or temporary hold of membership, please contact us at [billing@successcenter.vip](mailto:billing@successcenter.vip). Memberships will only be held for up to thirty (30) days, once per twelve (12) months.
12. The Success Center will charge a \$45 NSF EFT fee for all payments that are returned for insufficient funds. Members are subject to a \$45 EFT NSF fee for every occurrence, regardless of if within the same month. We will attempt to EFT member dues for three (3) consecutive days after the first failed payment. Each day will accrue a \$45 NSF EFT if the account is not brought to a satisfactory level. All membership dues, late fees, and other fees are due in order to reestablish membership.
13. The Success Center offers private conference rooms and meeting space. This space can be reserved by appointment with the Operations Manager, or, via email to [admin@successcenter.vip](mailto:admin@successcenter.vip). Use of this space is at no cost to you. Upon using the space, you are responsible and liable for the contents inside of the space. Any damages should be immediately reported to the Operations Manager.
14. Open Door Complaints: If you wish to forward a complaint regarding The Success Center, its employees, guests, or other members, please do so in writing and send to [admin@thesuccesscenter.vip](mailto:admin@thesuccesscenter.vip) and we will be in touch.
15. **The Success Center** accepts membership requests and approves enrollment for State Licensed Real Estate Agents or Brokers. In the event your license is suspended or revoked, you are required to notify us immediately in writing to [billing@successcenter.vip](mailto:billing@successcenter.vip). Failure to do so will result in on-going charges without admission to the center or refunds of membership fees for the month(s) you are restricted from conducting business in your licensed state(s).
16. **The Success Center Membership** is on a twelve (12) month auto-draft term, with auto-renewal at the end of your first twelve (12) month period. Cancellation of auto-renewal must be received no later than 30 calendar days prior to the end of your current enrollment agreement dates as listed below. **The Success Center** will charge a \$45 NSF EFT fee for all payments that are returned for insufficient funds. Members are subject to a \$45 EFT NSF fee for every occurrence, regardless of if within the same month.

Welcome to The Success Center – it's all about you!